



# **Chicagoland Business Owners' Guide To IT Support Services And Fees: What You Should Expect To Pay For IT Support For Your Company**

*Kasia Subieta*

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## **Chicagoland Business Owners' Guide To IT Support Services And Fees: What You Should Expect To Pay For IT Support For Your Company** Kasia Subieta

This book will reveal what every small business owner must know about finding the right IT computer support company. ==> The 3 types of technical support available and the pros and cons of each. ==> How to avoid getting ripped off, disappointed, or paying for sub-standard work. ==> A common billing model that puts all the risk on you, the customer, when buying IT services; you'll learn what it is and why you need to avoid agreeing to it. ==> Exclusions, hidden fees and other "gotcha" clauses IT companies put in their contracts that you don't want to agree to. ==> Why you need to avoid "cheap" or "bargain" computer repair shops. ==> 20 revealing questions to ask your IT support firm BEFORE giving them access to your computer network, e-mail and data.

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