



Advanced Interviewing Techniques: Proven Strategies for Law Enforcement, Military, and Security Personnel

John R. Schafer, Joe Navarro

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This updated and expanded new edition continues the theme of the first edition of emphasizing the interviewing skills that are critical for solving criminal investigations, obtaining information, and developing intelligence. This book is structured to assist law enforcement officers and security professionals to become better interviewers. The enhanced outline format of the text and the extended table of contents provide for easy reference, reading, and comprehension. The reader is quickly immersed into the dynamic 'theater of the interview,' exploring methods and techniques that enhance the interview process and increase the probability of a successful outcome. Material from this book is drawn from numerous sources, including formal interviewing models and decades of social and psychological research, as well as the authors' over fifty years of combined law enforcement experience. Chapter topics include planning for the interview, the interview setting, props, assessing the interviewee, establishing dominance, rapport, Miranda warnings, detecting deception, nonverbal behavior, verbal clues to deception, the interviewing tool box, the anger cycle, breaking the impasse and other problems, and the end game. This book contains the latest verbal and nonverbal techniques to identify, with greater certainty, when interviewees are lying or concealing information. Written in a style law enforcement professionals prefer, the information is presented quickly, authoritatively, and to the point. While law enforcement, military, and intelligence personnel are the primary beneficiaries of this book, attorneys, human resource professionals, and anyone who makes inquiries of others on a daily basis will also find this book a useful resource.

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